

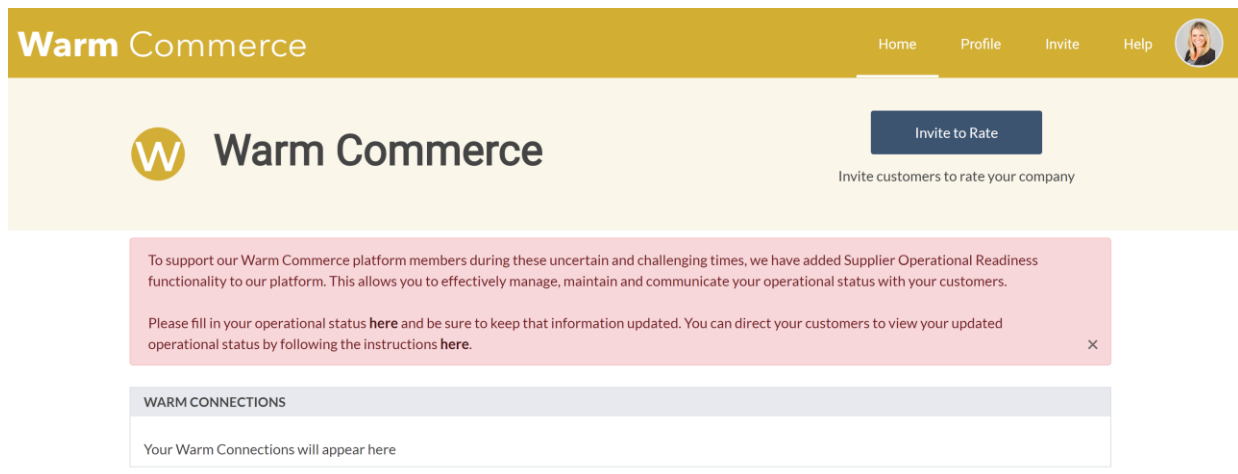
Warm Commerce

How to Invite your Customers to Rate your Company

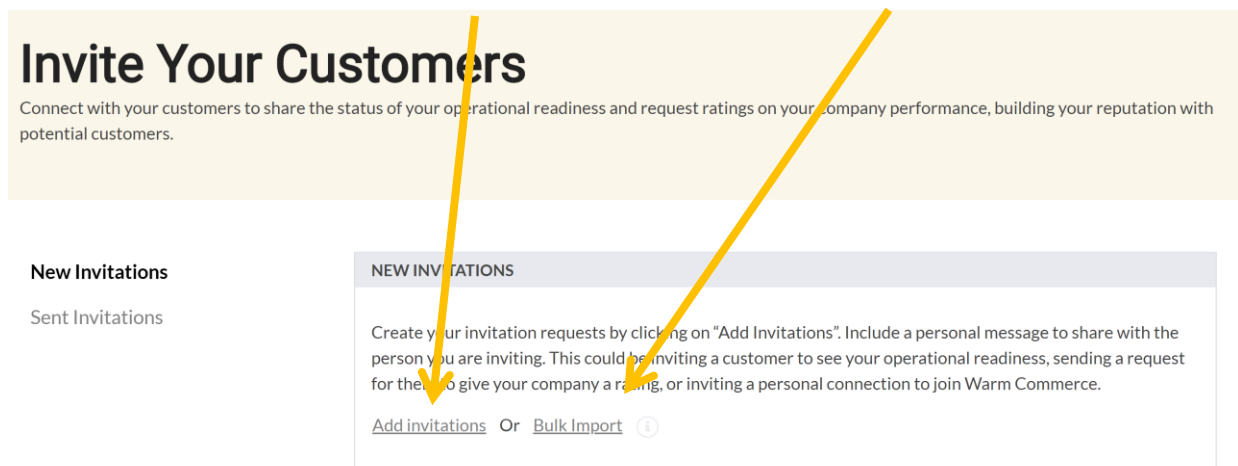
One of the key features of the Warm Commerce platform is our ratings system, which supports the platform's ability to grow and develop your business opportunities. Registered suppliers can invite their customers to anonymously rate them on four key factors including **quality, delivery, service/support, and value**.

Higher rated suppliers are more visible in customer search results, increasing the opportunity to be connected to potential customers. It is best to invite your current customers that know your quality, performance and level of service/support.

Let's get started! To invite a customer, click on the "Invite to Rate" button in the header of your company profile.



You can add contacts individually via "Add Invitations" or as a group via "Bulk Import".



For bulk import, complete this [template](#) and upload to the system or forward to the [Member Success team](#).

The Warm Commerce Member Success team will take care of the rest by ensuring invites go out and monitoring the status of the rater's participation.

If you have any questions, please contact the [Member Success Team](#).